

Franklin County Senior Options
Provider Code of Ethics

Franklin County Senior Options (FCSO) helps older adults remain as independent as possible in the own homes, by providing a variety of home and community-based services. The program is administered by the Franklin County Office on Aging.

LIFECARE ALLIANCE is a provider of HOMEMAKER, PERSONAL CARE, AND MEAL SERVICES to FCSO clients.

I understand that while working with a FCSO client:

- ❖ I will treat all clients in a respectful manner
- ❖ I will maintain the client's right to privacy and protect the client's confidentiality
- ❖ I will not use the client's car
- ❖ I will not eat at the client's home unless I have client or family permission
- ❖ I will not use the client's telephone or my cell phone to make personal calls
- ❖ I will not smoke in the client's home
- ❖ I will not give the client medical advice
- ❖ I will not borrow money from or loan money to a client
- ❖ I will not accept or attempt to obtain money, gifts, tips, or anything of value from the client
- ❖ I will not bring children, friends, pets or relatives to the client's home *
- ❖ I will not take the client to my place of residence
- ❖ I will not sell or purchase products or personal items from the client
- ❖ I will not consume alcoholic beverages or drugs while in the client's home or before delivering service
- ❖ I will not use medicine/prescription drugs for any purpose other than medical while in the participants home or prior to the delivery of service
- ❖ I will not discuss personal issues or religious or political beliefs with clients
- ❖ I will not engage in sexual contact with the client or in conduct that may reasonably be interpreted as sexual in nature, regardless of whether or not the contact is consensual
- ❖ I will not engage in behavior that causes or may cause physical, verbal, mental or emotional distress or abuse to the client
- ❖ I will arrive on time and complete all needed tasks for the client
- ❖ I will have the client sign time slips that reflect the accurate length of time needed to complete those tasks

* This does not apply to Meals-on-Wheels drivers whose family/friend assists the driver in delivering a meal to a client's door.