



### **Who do I CONTACT:**

*Tip: When calling a client, use \*67 before dialing.*

#### **ALL Day-Of Concerns: Drivers Supervisors**

Call 614-437-2891. Leave Message.

Then call 614-278-3152

#### **Client Concerns/Needs/Meals: Customer Care**

Call 614-278-3152 (*\*do not\* email client specific info*) or  
you can send email to

[MOWDriversSupervisors@lifecarealliance.org](mailto:MOWDriversSupervisors@lifecarealliance.org)

#### **Schedules: All Changes or Updates**

[volunteer@lifecarealliance.org](mailto:volunteer@lifecarealliance.org) or call 614-444-6325

#### **Volunteers (referrals/new/general):**

[volunteer@lifecarealliance.org](mailto:volunteer@lifecarealliance.org) or call 614-444-6325

**Scan the below QR code** with your phone to let us know when a client is not home for delivery or for any concerns, observations, or cancelations that need attention from office staff.

*(If you have a failed delivery that you are reporting via the below website, please still mark "No" and the attempted delivery time on the hard copy delivery record.)*

